# Securing the Enterprise in the Age of Al

An Interesting Conundrum

Presented By: Tina Lampe

## **Discussion Points:**

- 1. The Conundrum (Puzzle)!
- 2. Managing Enterprise AI risks Trustworthy AI
- 3. Enhancing Cyber Defenses using AI
- 4. Enhancing the Security Team Impact with AI
- 5. Future Focus Challenging Issues in which AI may provide some relief
- 6. Actionable Take Aways

### **Overall Goals of our Discussion:**

1. Each of us to learn something new.

2. Each of us to uncover at least one helpful 'tidbit' in which to take action.

# 1. The Conundrum (Puzzle)

## How does your enterprise approach AI usage?



## Artificial Intelligence (AI)

What is meant when we use the term AI?

\* GenAl has become more mainstream within the last 12 months and has introduced some confusion as to the meaning of Al.

\*Traditional AI has been around for many years.

#### Traditional Artificial Intelligence (AI) –vs-Generative Artificial Intelligence (GenAI)

#### Traditional AI:

- Trained to make effective decisions based on a specific set of rules
- Recognizes existing patterns
- Powers predictive analytics through data analysis
- In general, does not create new rules, content, etc.

Traditional AI

GenAI

#### <u>GenAI:</u>

- Subset of Traditional AI
- Creates new images, music, text, code, patterns
- Trained with a set of data for learning new patterns and generating new data
- Ability to interact with GenAI using everyday language

# **Interesting AI Statistics**

#### A Large Global Life Sciences Company:

 Performed an internal study on the use of GenAI and realized a Minimum of 30 minutes per day savings for the most casual user up to a significant 85% time savings for deep knowledge workers.

#### From authorityhacker.com:

- **35% of businesses** have already adopted AI.
- 77% of devices in use feature some form of AI.
- 9 out of 10 organizations support AI for a competitive advantage.
- AI will contribute **\$15.7 trillion** to the global economy by 2030.
- 80% of retail executives plan to adopt AI automation by 2025.
- 72% of executives think AI will become the most significant business advantage in the future.

#### The Business Conundrum – Al Introduces both Threats and Opportunities for the Business

#### **Opportunities**

- Efficiency Gains
- Personalization of Customer Experience
- Innovation

#### <u>Threats</u>

- Intellectual Property Data Loss
- Reputation Damage
- AI enabled attacks

\* One of the most significant risks companies face in times of major industry advances is the risk of being 'left behind'

## Don't get Left Behind.....



## What lessons can we learn from the past?

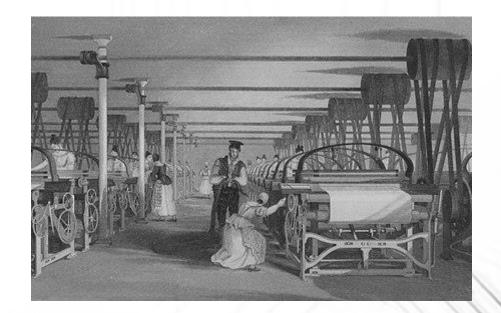
# **First Industrial Revolution**

#### Characteristics of Disruption:

- Timing: Late 1700s
- Main Result: Movement from Hand Production Methods to Machines
- Disruptors:
  - Mechanization
  - Weaving Looms
  - Cotton Gin

#### **Business Response examples:**

- New Industry Born:
  - Textile Industry



# **Second Industrial Revolution**

#### Characteristics of Disruption:

- Timing: Late 1800s
- Main Result: Mass Production
- Disruptors:
  - Assembly Lines
  - Electrical Energy
  - Telegraph
  - Railroad

#### Business Response examples:

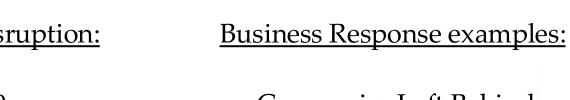
- New Industries Born:
  - Large scale iron and steel production
  - Automotive



#### Third Industrial Revolution (The Digital Age)

#### Characteristics of Disruption:

- Timing: Late 1900s
- Main Result: economy centered on information technology
- Disruptors:
  - Computers
  - Internet
  - Electronics
  - Automation



- Companies Left Behind:
  - Blockbuster
  - Kodak
- Companies that successfully managed (or were invented) through the Industry Shift:
  - Amazon
  - NetFlix



# **Fourth Industrial Revolution**

Characteristics of Disruption:

- Timing: Now
- Main Result: Joining of Technologies that blur the lines between the physical, digital, and biological worlds
- Disruptors:
  - Artificial Intelligence
  - Gene Editing
  - Advanced Robotics
  - Internet of Things (IoT)

#### **Business Response examples:**

- Companies Left Behind:
  - TBD
- Companies that Strategically managed (or were invented) through the Industry Shift:
  - TBD



# The AI Conundrum within the Cybersecurity Landscape

#### <u>Attacker:</u>

- Lowers the bar\* for cybercriminals to stage a sophisticated cyberattack
- Fabricated versus humangenerated media is becoming harder to distinguish
- Attackers will continue to take advantage of AI regardless of any internal policies



#### Defender:

- Enhanced defenses against AI assisted attacks
- Increased ability to focus on true alerts instead of false positives
- Most experts are optimistic that AI will be a game changer for the defenders.

\* Rob Joyce, director of cybersecurity at the National Security Agency, said at the International Conference on Cyber Security at Fordham University in Manhattan that less capable people are using AI to guide hacking operations they would not have otherwise been able to carry out themselves.

Source: reuters.com

# 2. Managing Enterprise Al Risks – Trustworthy Al

## **Trustworthy Al**

# How many of you have heard of or have experience with Responsible or Trustworthy AI?

## Why Focus on Trustworthy AI?

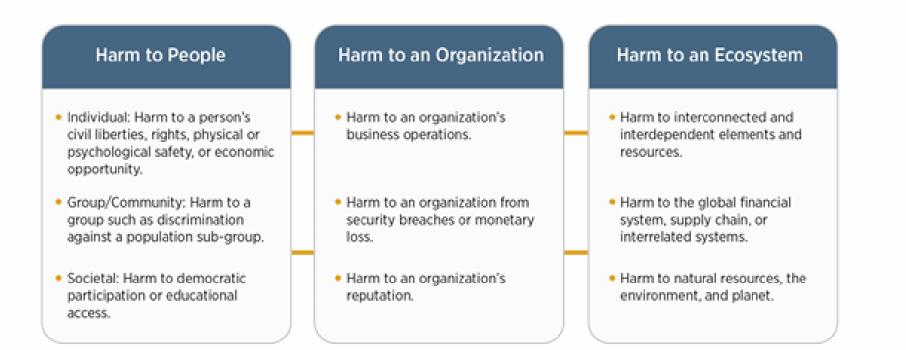


Fig. 1. Examples of potential harms related to AI systems. Trustworthy AI systems and their responsible use can mitigate negative risks and contribute to benefits for people, organizations, and ecosystems.

Source: NIST AI 100-1

# **Trustworthy Al**

• Source: NIST AI 100-1:



**Fig. 4.** Characteristics of trustworthy AI systems. Valid & Reliable is a necessary condition of trustworthiness and is shown as the base for other trustworthiness characteristics. Accountable & Transparent is shown as a vertical box because it relates to all other characteristics.

- Secure & Resilient
  - Integral to Trustworthy AI
  - Ties directly into NIST Cybersecurity Framework and Risk Management Framework
- Cybersecurity is a critical component of trustworthy AI as well as industrial enhancement.

### **Al Governance**

# How many of you have some form of Al Governance in place?

## Al Governance – Where to Start?

- ✓ Due to variations in regulatory environments, it is important to gather information regarding which countries will be impacted by the AI usage in your company
- ✓ Both NIST and ISO have AI Governance Frameworks which provide a good starting point
- ✓ Organizations can also choose to build their own frameworks
- ✓ Most consulting vendors can be hired to implement AI governance in your organization if needed
- ✓ ISO introduced ISO/IEC 42001 in December 2023 to manage risks and opportunities with AI (balancing innovation with governance)
- ✓ Since the AI regulatory environment around the world is changing rapidly, it is important to review AI governance guidelines frequently for any needed updates. (every 3-6 months?)

## ISO Stated Benefits of Implementing ISO/IEC 42001

What are the main benefits of implementing ISO/IEC 42001?

- Responsible AI: ensures ethical and responsible use of artificial intelligence.
- Reputation management: enhances trust in AI applications.
- Al governance: supports compliance with legal and regulatory standards.
- Practical guidance: manages AI-specific risks effectively.
- Identifying opportunities: Encourages innovation within a structured framework.

# 3. Enhancing Cyber Defenses using Al

### Al and Cyber Defense

#### Have any of you already added AI tools (or Products with AI) to aid in your cyber defense?

## **Al Enhanced Defense**

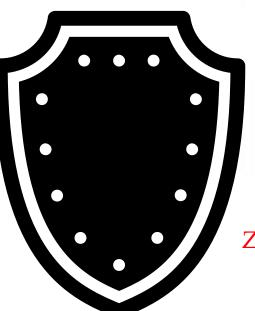
\* 'Finding the needle in the haystack' by processing and interpreting large amounts of data.

The Goal: An Efficient, AI Enhanced SOC

Uncover hidden priority threats

Automatic response to mitigate risks

**Behavior Analysis** 



Predict future attacks

Auto-Adapt defense tactics to evolving threats

Zero Trust Architecture Support

AI Powered Threat Intelligence Platforms (aggregate and analyze data from various sources)

#### Case Study: IBM Using Watson for Cybersecurity (eastgate-software.com)

# Al -vs-

> AI analyzes and interprets data 50 times faster than human

> AI reduced the number of false positive alerts by 30%

> AI is much more scalable than humans

#### Case Study: Microsoft Intelligent Security Graph (eastgate-software.com)

# Al -vs-

AI improved average threat detection and response from 24 hours to less than 1 hour

AI increased malware and phishing threat detection of attacks by 40%

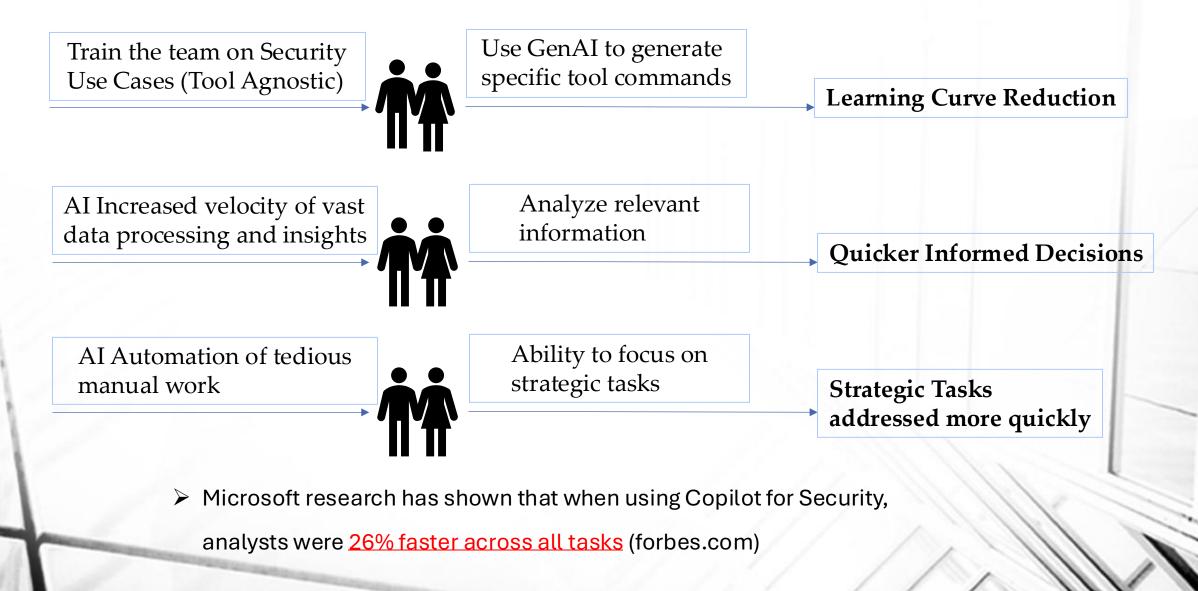
AI proactive defense mechanism decreased successful cyber attacks 60%

# 4. Enhancing the Security Team Impact with Al

### **Security Team Use of GenAl**

# Have any of your security teams started using GenAl?

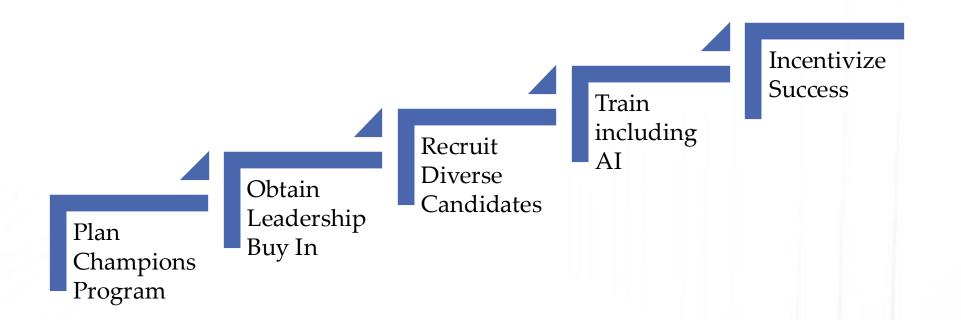
## Using AI to Enhance the Existing Security Team Impact



#### Cybersecurity and/or AI Champions Program

## Do any of you have a cybersecurity and/or AI Champions Program within your company?

#### Building and/or Enhancing an Enterprise Cybersecurity/AI Champions Program



- Provides the ability to enforce and enhance enterprise governance
  - recruit diverse candidates from each department
  - champion cybersecurity and responsible AI usage
  - ➢ be a spokesperson for challenges faced by their area of the enterprise.

## 5. Future Focus – Challenging Issues in which AI may provide some relief.

#### **Future Focus**

What are some of your biggest current cybersecurity challenges in which you believe that AI may provide some relief?

## Future Focus – Challenging Issues in which AI may Provide Some Relief

#### **Cyber Resilience and Agility**

Targeted Organization Rankings and Remediations Based on Business Impact

Refinement of Cyber Defenses near real time



Scaling Cyber Defense Activities when Needed

Continuous Compliance Assessments

Freeing the Security Team to work on Strategic Tasks

# 6. Actionable Take Aways

## Actionable Take Aways

- Support Active Governance of AI in your organization through the NIST and ISO standards in which we spoke – and/or creating your own policies. This will allow AI innovation while managing AI risks in a responsible manner – and hopefully will keep your company from being "left behind."
- 2. If your organization's governance permits, Empower your security team to become more tool agnostic through the use of GenAI.
- 3. Build Responsible AI and Security Advocates within the enterprise to expand the governance impact.
- 4. And, Finally, Feel a sense of pride around being a cybersecurity practitioner because your importance in support of "riding the wave" of the AI, business and industry transformation cannot be overstated.

# **Questions?**

## Additional Q/A depending on time:

- 1. Do you believe it is valid for some organizations to Block AI Usage all together?
- 2. Do you believe it is valid for some organizations to allow wide-open AI usage without governance?
- 3. How do you think AI will change your specific industry?
- 4. Do you have any predictions as to which companies/industries may get left behind in this 4<sup>th</sup> industrial revolution?
- 5. Do you have any predictions as to which companies/industries may be created with the 4<sup>th</sup> industrial revolution?



### Did We Meet Our Goal?

1. Did you learn something new?

2. Did you uncover at least one helpful 'tidbit' in which to take action?

## That's a Wrap

Feel Free to Connect with me on LinkedIn: <u>https://www.linkedin.com/in/tina-lampe</u>

Thanks for your time and insights today!