

Delivering

# OFFENSIVE\_INSIGHTS to the\_Blue\_Team

CornCon11

*CornCon*

4dw@r3



u



CornCon11

Sean/4dw@r3

BurbSec Organizer

Senior Security Engineer

Dog Petter



SOUNDCLOUD



So why do they  
keep asking for  
this?

Mandated  
by

Insurance  
Regulation

Contracts  
etc

# Let's help the Blue Team

Because they  
won't do it  
themselves



I've heard  
this a lot!!

Between BurbSec,  
BSides, or at Def Con

The predictable  
isn't interesting

.. ..

# Let's work together!

Pen-tests shouldn't be a formula

It's the Blue Teams opportunity to explain *what* they need

So you can show their execs, *why* they need it

.. ..

# Help the Blue Team be tactical

Aid them picking a target, something broken but exec refuses to budget for

Show the client why it needs to be fixed

.. ..

# Strategic planning

## You

Limit the Scope

Focus on a  
sticky issue

Enumerate on it

Discover  
specifically  
what goes  
wrong

## They

Find the cost

Examine the  
actual  
business  
impact

# Limit your scope

Find their ~~biggest~~ *best* target(s):

Bigger < Best  
Likely > Flashy



Resolvable not  
the moon

Unless they desperately  
need the moon

.. ..

# Knowing their moon shoes

Something they know is either a massive undertaking or incredibly expensive

**BUT**

Could bankrupt the client if it's ignored



.. ..

## Enumerate on it

Find each business sector affected by the attack

One database could impact not just sales but also data, marketing, or FP&A

Each pivot could increase recovery time, impacting bottom line

.. ..

Show me where it hurts

**Their executives don't care  
if a server gets  
ransomware or a database  
breached**

:: :: ::

# Show me where it hurts

They care if sales decrease, if subs drop, or click-through rates slow, etc

Revenue impacting events: RIE



.. ..

# Find the cost

Budget is spent on revenue, generating more of it or stopping the loss of it

Who predicts that? FP&A or Financial  
Planning & Analysis Departments

They've done 90% of this  
sections work already

.. ..

# Find the cost

FP&A know how much revenue is lost per hour per service

The client know the average time to get a service back up and running



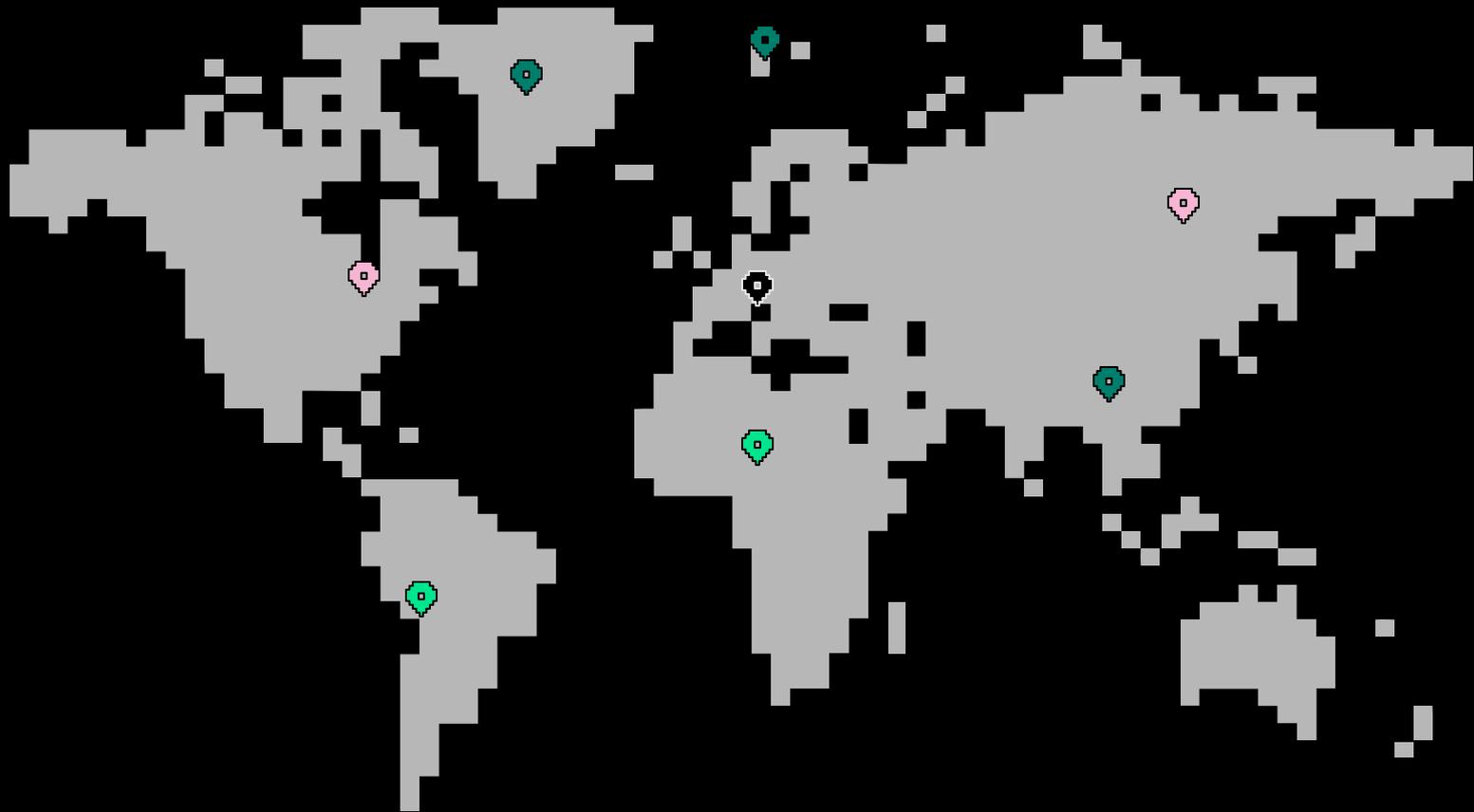
.. ..

## Bring it to exec

The executive summary should include the business impacts and potential events

Send a internal supplement, what actions are needed and how much will it cost

**AND** how much it can cost if *they* don't budget appropriately



Thanks for listening!

Oh you had a question?

How do you actually get there and craft that plan with Blue Team Clients?

Clear communication of needs

# Short- Links/orphaned Services

Known issue for  
8 years  
Orphaned  
Service  
Backlog-Hell



Yes I know, you probably didn't become pentesters to use people skills

Clear communication

Gives you the opportunity

To level up your attacks

An illustration of a hand in a black suit sleeve holding a white rectangular sign. The sign has the words "PEOPLE SKILLS" written in bold, red, uppercase letters. The background is a solid teal color.

**PEOPLE  
SKILLS**

Get into more  
interesting  
issues

Are you here  
for the cutting  
edge or just a  
paycheck?

There is  
nothing wrong  
with being here  
for the check

# Pre-Engagement

## Define your goal

Close a risk

Staff for response

Defend PII

## Target the impact

*Prevent actual impact*

Create RIE targets

## Scope the request

Specific service

Multi-service system

High impact infra

## Support the goal

Potential loss should exceed your goal

# RIE vs Goal

If a revenue impacting event costs \$110,000

And you need \$95,000



Most executives will  
say no....

# Shades of grey

White Box

Black Box

Grey Box

Finding your shade is a balancing act, ensure they can achieve your goal



The Pentesters Goal

Oops! Resume Generating Event Just Occurred!



Help you Find potential RIEs so you avoid a RGE

# Pre-Engagement Readiness

-  Read back the goals and objectives

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-  Establish clear boundaries/limits

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-  Prepare lines of communication

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-  Double check the scopes

# The test

Don't tell the  
Blue Team!

Remember the  
phases!



# The Test



Phases:  
Intelligence Gathering  
Threat Modeling  
Vulnerability Analysis  
Exploitation  
Post Exploitation

# During engagement



Keep lines of  
communication ready

Stick to the planned  
level of 'radio silence'

**What a short  
section...**

**Keep track of what  
services/functions are hit**

**Document the unexpected**



# Post-attack huddle

Verify potential impact

Use targeted language

Note strengths



# Client Verification

Verify how each machine service can effect app function

Account for secondary effects from linked processes

Diagram the chain of application effects

# Diagram effects



Work with the client to craft a digestible diagram



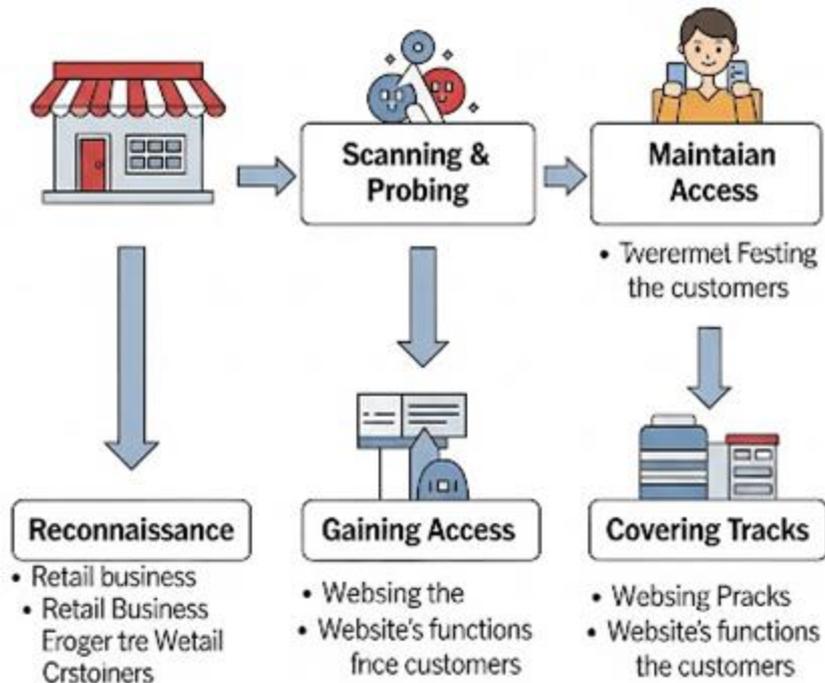
Map your activity, to the 'spectator view' of business impact



Remind the client both staff and customer views



## Stages of Cyber Attack Retail Website



Use targeted  
Language

Phrase key items  
for the audience

Every company  
has a dialect



# Targeted Language

A hidden social engineer

Helps convey the message in familiar terms



# Note client strengths

Showcase positive feedback in the report

Doom and gloom,  
decreases appeal. Brag and  
Beg

‘You’re doing great, but  
need this as well..’



# Wrap up the hunt

You can only  
do so much

Eventually the client  
needs to take it and run

All you can do is equip  
them for success

Questions?



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